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## NEWS RELEASE

555 Walnut Street, Abilene, Texas 79601  
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### FOR IMMEDIATE RELEASE

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### City of Abilene Water Department Warns Citizens of Scam

ABILENE, Texas – The City of Abilene Water Utility Department wants to warn customers of fraudulent calls claiming to come from the City's Water Utility Department. The caller claims the customer's water bill is delinquent and that they must immediately make payment to avoid termination of their water service.

The City wants to assure customers this scare tactic is not used by the Water Utility office. If a resident receives a call like this they are urged to immediately hang up and not give any personal information over the phone.

If any citizen believes they have fallen victim to this scam and have sent money or vital information to the scammer, they are urged to call Police at (325) 673-8331 to file a report.

Customers may call the Water Utility Office for information regarding their account at (325) 676-6405. Water customers may also sign up to view or pay their accounts through the City's website, [www.abilenetx.com](http://www.abilenetx.com) and click on the Departments tab and navigate to Water Utility site and sign up for an on-line account.

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