



Solid Waste Services Collection Services Helpful Hints

abilenetx.gov/solidwasteservices

Roll-Out Containers Do's and Don'ts

- DO** Put your roll-out container out early. We start at 6:00AM. Leave it out until the truck services it. We do have break-downs and end up late some days. We also use helper trucks under certain conditions. Normally, if your container was not emptied, it was not out at the curb, something jammed inside as it was being emptied, or the container was obstructed.
- DO** Keep the roll-out container off the curb on non-collecting days. You will be protecting the container and helping the appearance of the neighborhood. Containers do blow around in high wind and heavy rains cause them to float away.
- DO** Make sure coals from your fireplace or barbecue grill are cold. The containers will melt or burn when hot ashes are placed into the container, so be very careful. **Please pay attention to this item.**
- DO** Bag loose paper and trash. It can blow easily. Loose paper and trash can easily blow in the wind and produce unwanted and unsightly litter in your neighborhood. Emptying the containers in this West Texas wind can produce some spilling. "Bagged trash stops litter."
- DO** Maintain the cleanliness of the container. This will help to eliminate odors and bugs.
- DO** Call the Solid Waste Services Division at 676-6053 if your container requires repairs.
- DO** Please the container close to the curb or on the curb so our truck can reach it. Have the handle facing the house. Please leave adequate spacing between your container and your neighbor's if your containers are placed in the same general location. Please keep the container 5 feet away from mailboxes and automobiles.
- DO** Leave grass on the lawn using the "Don't Bag It" program.
NOTE: If you bag your grass clippings, they may be collected with your bulky trash and tree limbs according to your trash schedule. Place some of the bags in the container if you have room. Do not over-stuff the container. **ALL TRASH IN CONTAINER MUST BE BAGGED!** Loose, wet grass jammed in and left overnight may become an obstacle to emptying your container. A FREE grass/leaves recycling center is located at 2149 Sandy St. For the hours of operation or additional information, please call 672-2209.
- DON'T** Jam items into the container. A box stuffed in at the top or a piece of wood stuck in the container can keep the container from emptying. When the fingers grab the container, it is slightly squeezed and that is when "sticking" occurs.
- DON'T** Put tree limbs into the container. Cut them up into 4' lengths and pile them on the curb away from the container. *Do not place items on the curb more than 48 hours before we are scheduled to be in your neighborhood. Call 676-6053 to find out when scheduled pick-ups are. If you bring the tree limbs to the Abilene Brush Center at 2149 Sandy Street, the limbs do not have to be cut up.
- DON'T** Utilize both sides for collection. The driver does not stop to pick up boxes, etc. piled on the curb. That is handled by our alley/brush crews. Do not place household trash on the ground. All trash needs to be in the container.
- DON'T** Overload your container. Cement blocks, rocks, dirt, or other construction debris should not be placed in the container. Construction debris removal is the responsibility of your contractor or yourself to dispose of. A landfill is located North of the city limits on FM 3034. Their phone number is 672-7613. This is not a City-owned landfill.
- DON'T** Take your container when you move to another home or out of the city limits of Abilene. It is the property of the City of Abilene.
 - NOTE: Hired construction workers, tree trimmers, grass cutters, rug layers, roofers, etc. are normally classified as contractors. Our residential curbs are not for their dumping use. If you see any illegal dumping, call 676-3867.



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Roll-Out Containers Do's and Don'ts

- DO** Use the barrel that is on or closest to your property line whether it is on your side of the alley or across the alley.
- DO** Please be considerate of your neighbors. If four of you share a barrel, please realize that 1/4 of the barrel is for your household's refuse.
- DO** Leave grass clippings on lawn using the "Don't Bag It" program. NOTE: If you bag grass clippings, they may be collected with your bulky trash and tree limbs. ALL TRASH IN CONTAINERS MUST BE BAGGED! Loose, wet grass jammed in and left overnight may become an obstacle to emptying your container. A FREE grass/leaves recycling center is located at 2149 Sandy St. For the hours of operation or additional information, please call 672-2209 for more information.
- DO** Place bulk items, carpet, furniture, mattresses, or moving boxes behind your own property line, but not within five (5) feet of the container.
- DO** Cut your tree limbs down to four feet or less and place them behind your own property line, but not within five (5) feet of the container.
- DO** Break down your cardboard boxes and place them with your large trash items for collection or recycle them. Boxes take up excessive room and can become lodged inside the container. Also remember that the Environmental Recycling Center and the Neighborhood Drop Off sites will recycle the cardboard instead of the cardboard going into the landfill.
- DO** Please make sure if children are carrying out the trash, it goes INTO the container and not on the ground.
- DO** Make sure coals from your fireplace or barbecue grill are cold. The containers will melt or burn when hot ashes are placed into the container, so be very careful. **Please pay attention to this item.**
- DO** Bag soiled disposable diapers, raw garbage, and loose paper. Emptying containers in this West Texas wind can produce some spilling. **Bagged trash stops litter.**
- DO** Place all refuse into containers. Sometimes little children drop bags on the ground, then dogs come and tear them apart. Please be sure your son or daughter can reach the lid of the container.
- DON'T** Overload your container. Cement blocks, rocks, dirt, or other construction debris should not be placed in the container. Construction debris removal is the responsibility of your contractor* or yourself to dispose of. A landfill is located North of the city limits on FM 3034. Their phone number is 672-7613. This is not a City-owned landfill.
- DON'T** Turn the container around sideways to make it easier to fill. If it is not facing the alley, it will not empty property.
- DON'T** Put tires, batteries, paint, or household/pool chemicals into the containers. We have an Environmental Recycle Center located at 2209 Oak for disposal of these items. Please call 672-2209 for additional information.
- DON'T** Allow hired grass cutters to use barrel. We recommend that these folks take the grass to the drop off center at 2149 Sandy St.
 - NOTE: Hired construction workers, tree trimmers, grass cutters, rug layers, roofers, etc. are classified as contractors. The residential alley container service cannot be used for their disposal use when contracted to work at your home.

Call us at 676-6053 anytime you might need service.